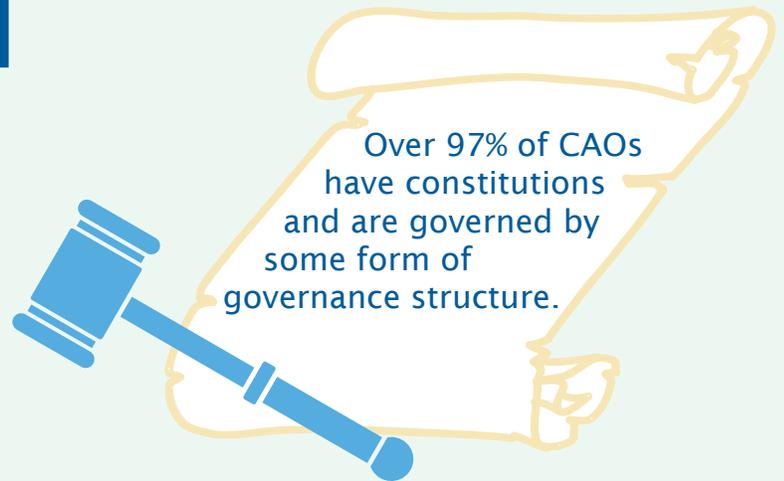
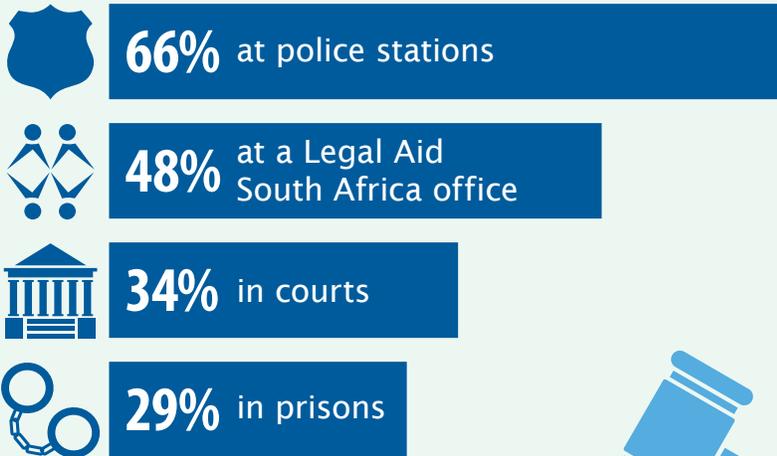


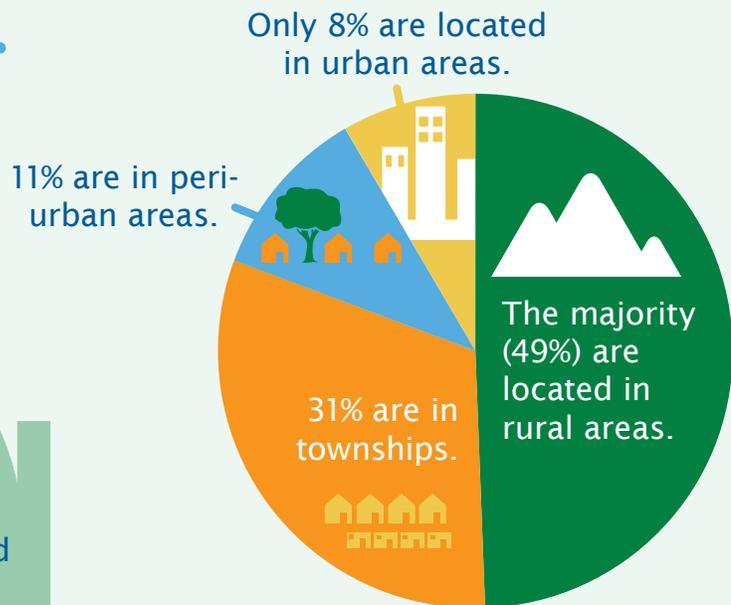
NATIONAL BASELINE DATA ON CAOS

A 2014 BASELINE SURVEY OF CAOS ACROSS SOUTH AFRICA REVEALED THE FOLLOWING

LOCATIONS CAOS PROVIDE SERVICES



The majority of CAOs resolved between 71 and 80% of their clients' cases through negotiation and mediation.



CAO LOCATIONS

CAOS' ABILITY TO RAISE FUNDS

AT LEAST 30%

Unable to raise any funds

18%

Raise 1–5% of their budget

9%

Raise 51–60% of their budget

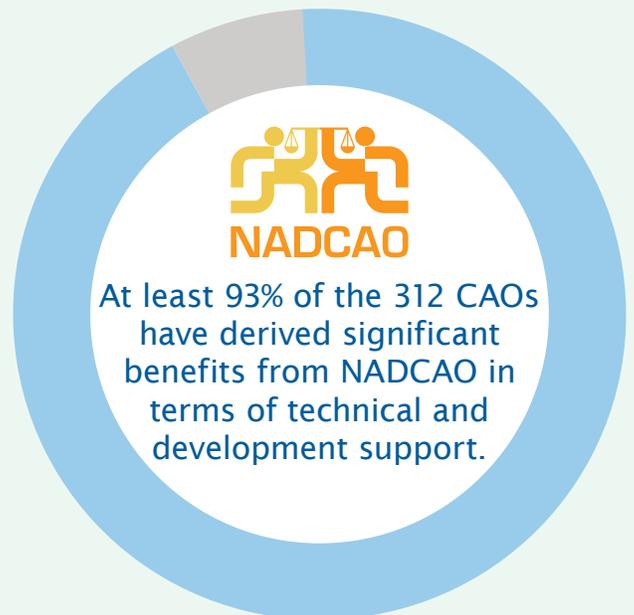
6%

Raise more than 90% of their budget

Sustainability
remains an
enormous
concern.



At least 75% of CAOs have received some form of training from other non-profits but feel they could benefit from more training and support.



91% of CAOs believe that communities use CAOs as the first point of call for legal services, followed by Legal Aid South Africa.