

Household ID:...../...../...../.....  
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## Legal Knowledge, Attitudes and Perceptions Survey (2010)

Enumerator's name:..... Date: \_\_/\_\_/\_\_ Organisation name: .....

### Introduction

*(Interviewers: Clearly read out the following to the respondent and take his/her consent before taking interview)*

- I am ..... from..... - an NGO.
- Our office is at ..... (*location*), but we work all over the chiefdom/ area. We will be working in..... (*this community*).
- The NGO works on justice issues. I am a paralegal, and I will be working together with this community to solve justice problems.
- We are conducting a survey in your community and would like to talk with you so we can improve our services to people here.
- We are choosing every (X<sup>th</sup>) house. We have to interview the first adult we meet who lives at the house.
- The questions are mostly about justice issues, and some questions about your household.
- Your participation is completely voluntary. No money will be provided nor do we require any money from you.
- The information you give will be used for research purposes only and will not be shown to anyone in the community.
- It will take about 45 minutes. Is this a good time for you? If not, what time would be good? (*if they can meet you later the same day, arrange a time*)

Do you agree to participate?

**[Take the interview after having obtained the consent]**

Preferred language of the interview:.....

Respondent's name: .....

Address (Street, no. village, Section): .....

Name of head of Household:.....Male/ female (*circle*)

Name of immediate Chief/ Councillor:.....

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## Section I: Socio-Demographic Profile

### 1.1 Respondent

Religion:..... Ethnicity:..... Marital status:..... Occupation:.....

Sex:.....Age:.....Education level:..... Is the household head? Yes/ No

### 1.2 Household Members

No. males in household:.....No. females in household:..... How many of these are children under 18?.....

How many are over 60?..... How many can read and write?.....

### 1.3 Leadership positions

Does anyone in the household hold a leadership position in the community? Yes/No

If yes, please state position.....

## Section II: Housing, Assets, Income

I'm now going to ask you some questions about your household's financial security and housing. *Please circle answers as appropriate.*

### 2.1 Income

1	What are all the sources of income in your household? ( <i>circle all as appropriate</i> )	Farming [0] Field Labourer [1] Nurse or Doctor [2] Police or Military [3] Village Head [4] Community Representative [5]	Other Government employee [6] Religious Leader [7] Self-employed [8] Petty trading [9] NGO worker [10] Other( <i>specify</i> ) [11]
2	Could your household afford two meals per day most of the time in the last year? ( <i>includes meals without rice</i> )	Yes [0]	No [1]
3	Do you think your economic status in the community has moved up or down since this time last year?	Improved [0]	same[1]      deteriorated [2]
4	Can you afford to buy shoes when you need to?	Yes, always [0] Yes, most of the time [1]	Not normally [2] Hardly ever able [3]

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### 2.2 Property Ownership and Conditions

1	What is the ownership status of your house ( <i>please tell respondent options</i> )?	Owned, built [0] Owned, purchased [1] Owned, inherited [2]	Given as a favour [3] Rented [4] Don't know [5]	Other( <i>specify</i> ) [6]
	a. If owned, do you have written title showing ownership?	Yes [0]	No [1]	Don't know [2]
2	What is the main material of the walls?	Mud [0] Concrete [1]	Wood [2] Stone [3]	Other( <i>specify</i> ) [4]
3	What toilets are used?	Indoor toilet [0] Outdoor toilet [1]	Bush [2] Other( <i>specify</i> ) [3]	

### 2.3 Assets in household

	Items	Number		Items	Number
1	Radio		4	Livestock (Cows, goats)	
2	Generator		5	Livestock (chickens, ducks)	
3	Cellular Phone		6	Other ( <i>most valuable - specify</i> )	

## Section III: Law and justice sector

### 3.1 Opinion of Justice System

1	Are magistrates trustworthy and fair?	Yes [0]	No [1]	Sometimes [2]	No response [3]
2	Are magistrates courts speedy?	Yes [0]	No [1]	Sometimes [2]	No response [3]
3	Are magistrates courts affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
4	Are police trustworthy and fair?	Yes [0]	No [1]	Sometimes [2]	No response [3]
5	Are police speedy?	Yes [0]	No [1]	Sometimes [2]	No response [3]
6	Are police affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
7	Are chiefs trustworthy and fair?	Yes [0]	No [1]	Sometimes [2]	No response [3]
8	Are chiefs speedy?	Yes [0]	No [1]	Sometimes [2]	No response [3]
9	Are chiefs affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
10	Are Local Courts trustworthy and fair?	Yes [0]	No [1]	Sometimes [2]	No response [3]
11	Are Local Courts speedy?	Yes [0]	No [1]	Sometimes [2]	No response [3]
12	Are Local Courts affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
13	How confident are you that if you have a justice problem, you will be able to get adequate help to resolve it?	Very confident [0]	Fairly confident [1]	Not confident [2]	

### 3.2 Legal information

1	Which of the following have you ever got useful knowledge about the law from? ( <i>please read out answers and tick all those appropriate</i> )	NGOs [0] Leaflets [1] Radio programs [2] Newspapers [3]	Community meetings [4] Chief [5] Elders [6] Don't know [7]	Other ( <i>specify</i> ) [8]
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2	Do you know of any NGOs who help find solutions to justice problems in your community?	Yes [0]	No [1]
	a. If yes, please name NGO ( <i>other than us</i> )		

### 3.3 Human Rights and Political Awareness

1	How familiar are you with your rights under the law of Sierra Leone?	Very Familiar [0]	Somewhat Familiar [1]	Not Familiar [2]
2	Do you have a government-issued ID card ( <i>other than NEC</i> )?	Yes [0]	No [1]	No response [2]
3	Do you know where to go to obtain a government-issued ID?	Yes [0]	No [1]	
4	Does anyone in the household have a birth certificate?	Yes [0]	No [1]	No response [2]

### 3.4 Domestic Violence

1	Are you aware of domestic violence in your community?	Yes [0]	No [1]	No response [2]
2	Do you think violence in the home is ok if it is reasonable?	Yes [0]	No [1]	
3	If a husband does not let his wife out of the house to visit her family is that his right or not?	His right [0]	Not his right [1]	
4	If a husband takes money from his wife when she doesn't want to give it to him, is this his right or unacceptable?	His right [0]	Unacceptable [1]	
5	In the last year, have you intervened to stop domestic violence?	Yes [0]	No [1]	No response [2]
6	If a husband is beating his wife, and she has tried to get support from her family but the violence continues, what should she do?	Should endure [0] Go back to family [1]	Should seek outside support [2]	Other ( <i>specify</i> ) [3]
7	If a victim of domestic violence goes to the police, do you think she will get justice?	Yes [0]	No [1]	No response [2]
8	Do you think it is ok for a wife to refuse sex with her husband if she knows he has a sexually transmitted disease?	Yes [0] No [1]	Sometimes [2]	No response [3]
9	Do you think it is ok for a wife refuse sex with her husband if she is tired?	Yes [0] No [1]	Sometimes [2]	No response [3]
10	If an unmarried woman is raped do you think she should she generally marry the offender?	Yes [0]	No [1]	

### 3.5 Inheritance

1	Does a woman have the right to stay in her late husband's home after the husband is dead without marrying any other family member?	Yes [0] No [1]	Don't know [2]	If the relatives allow [3]
2	If a woman thinks she has a right to inheritance, but the chief says she has no right, then should she pursue it?	Yes [0]	No [1]	It depends [2]
3	If a woman has property of her own before marriage, does she have a right to keep it after her husband dies?	Yes [0]	No [1]	Don't know [2]

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### 3.6 Children

1	Fathers must provide for their children even if they never married the mother and are separated from the mother	Agree [0]	Disagree [1]	Don't know [2]
2	If someone in your community refused to support their children, do you have confidence that they could be made to pay maintenance?	Yes, confident [0] Not confident [1]	Sometimes [2]	Don't know [3]

### 3.7 Rights as Employees

1	Does somebody who works for a company have the right to paid sick leave?	Yes [0]	No [1]	Don't know [2]
2	Is an employer allowed to pay a different wage to a woman and a man for doing the same job?	Yes [0]	No [1]	Don't know [2]
3	If an employee wants to join a union he/she needs permission from his/her company	True [0]	False [1]	Don't know [2]

### 3.8 Experience with Government authorities

1	Have you ever approached a government authority asking for help with a problem? ( <i>if no, go to 4.1</i> )	Yes [0]	No [1]	Multiple times [2]	
	a. If yes, which agency	District council [0]	Police [1]	Medical officer [2]	Other ( <i>specify</i> ) [3]
	b. The most recent time, how did officials act when you approached them? ( <i>circle as many as appropriate</i> )	They explained the issue is beyond their competence, and refused to register my application [0] They tried to persuade me that I should not do anything [1] They registered my case [2] They took some actions after my insistent requests [3] They were doing everything needed to help me [4] I don't know if they did anything [5] They asked for money [6] Other ( <i>specify</i> ) [7]			
	c. Were you supported by the officials? ( <i>circle as many as appropriate</i> )	I was hinted more than once that I, with my problem, prevent them from doing their job [0] My problem was treated in a purely formal way, they did not care [1] They were compassionate, and helped me [2] Other ( <i>specify</i> ) [3]			
	d. To what extent were you able to control the progress of getting your problem solved by the officials? ( <i>please read options</i> )	All processes were completely beyond my control [0] I was able to influence the progress sometimes [1] I was almost always able to influence the progress [2] I was able to control the process at every stage [3] Other ( <i>specify</i> ) [4]			

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## Section IV: Justice Problems

I'm now going to ask you about crisis events and justice problems which your household has been involved in the last year.

### 4.1 Crisis events and disputes within the last three years *(please ask whether they have experienced any of the below)*

Inheritance dispute [0]	Yes/ No	Problem with the police [9]	Yes/ No
Land dispute [1]	Yes/ No	Health services (unable to get medical assistance, providers lacking professional skills etc) [10]	Yes/ No
Livestock (poisoning/ damage by others) [2]	Yes/ No	Natural resource problems (access to water, forestry, fishing etc)[11]	Yes/ No
Money (debt, contracts, loans etc) [3]	Yes/ No	Agriculture (access to subsidies etc) [12]	Yes/ No
Theft [4]	Yes/ No	Education (problems with teachers etc) [13]	Yes/ No
Fight [5]	Yes/ No	Development project disputes [14]	Yes/ No
Employment dispute [6]	Yes/ No	Other ( <i>specify</i> ) [15]	Yes/ No
Domestic violence [7]	Yes/ No		
Child support dispute [8]	Yes/ No		

Of these, which were the three which had the greatest impact on your everyday life? *(please write number beside greatest problems they select as 1, 2, 3)*

#### Problem no. 1

How many times in the last three years?.....

Please describe problem briefly.....

.....

.....

1	How significant is the impact of the problem on your everyday life?	No impact [0] Close to no impact [1] Impact in some aspects, no impact in others [2]	Significant impact [3] Very strong impact [4]
2	How important is it (or was it) for you to find a solution to this problem?	Not at all important [0] Important in some aspects, while not important in other aspects [1]	Rather important [2] Very important [3]
3	Has your problem been solved by now?	Yes, completely [0] Yes, partially [1]	No, there is the same situation [2] It is difficult to answer [3]
	a. If solved, how long did your problem remain without a solution?	It was solved almost immediately [0] Remained for one week [1] For one month [2]	For 1 - 6 months [3] For 6 months - 1 year [4] For more than one year [5]
4	Did you take any action to solve the problem?	Yes [0] No [1]	

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	a. If no, why have you not taken any action? ( <i>circle all those appropriate</i> ) (go to question 13)	I believed the other party is right [0] It was not important [1] The problem disappeared on its own [2] It would take too much time [3] It would be too expensive [4] The process of solving the problem would make me too anxious [5]	I was afraid [6] I did not believe it would produce any change [7] I was advised not to take action [8] I did not know whom to approach [9] Other ( <i>specify</i> ) [10]
5	What action did you first take?	I tried to reach an agreement with the other party [0] I looked for information on my own [1] I consulted family [2] I consulted a friend [3] I took it to the Police [4] Went to Local Court [5]	Went to Magistrates Court [6] Went to village elders [7] Went to village chief [8] Went to Town or Section Chief [9] Went to Paramount Chief [10] Went to District council [11] No action taken [12] Went to Private Lawyer [13] Went to NGO [14] Went to paralegal [15] Went to other government agency [16] ( <i>name</i> )..... Other ( <i>specify</i> ) [17]
6	Why did you choose this action?	I thought it would be quick [0] I knew it was not far to travel [1] I thought it would be cheap [2] I thought it would be fair [3] It was a private matter [4] I have respect for them [5] I knew they would support me [6]	I had used this solution before or knew someone who had used it [7] Such problems are always solved this way in my community [8] I had no choice [9] I didn't know where else to go [10] Other ( <i>specify</i> ) [11]
7	Did this bring about a solution?	Yes [0]	No [1] In part [2]
8	Were you satisfied with the solution?	Yes [0]	No [1] It is ok, but it could have been better [2]
9	If not, did you appeal or seek more help?	Yes[0]	No[1]
10	Where did you go to appeal the solution or seek more help?	I took it to the Police [1] Went to Local Court [2] Went to Magistrates Court [3] Went to village elders [4] Went to village chief [5] Went to Town or Section Chief [6] Went to Paramount Chief [7]	Went to District council [8] Went to Private Lawyer [9] Went to NGO [10] Went to paralegal [11] Went to other government agency [12] ( <i>name</i> )..... Other ( <i>specify</i> ) [13]
11	Were you satisfied with the outcome?	Yes [0]	No [1] It is ok, but it could have been better [2]
	a. Please explain why satisfied or why not satisfied		

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**Problem no. 2**

How many times in the last three years?.....

Please describe problem briefly.....  
 .....  
 .....

1	What is the impact of the problem on your everyday life?	No impact [0] Close to no impact [1] Impact in some aspects, no impact in others [2]	Significant impact [3] Very strong impact [4]
2	How important is it (or was it) for you to find a solution to this problem?	Not at all important [0] Important in some aspects, while not important in other aspects [2]	Rather important [3] Very important [4]
3	Has your problem been solved by now?	Yes, completely [0] Yes, partially [1]	No, there is the same situation [2] It is difficult to answer [4]
	a. If solved, how long did your problem remain without a solution?	It was solved almost immediately [0] Remained for one week [1] For one month [2]	For 1 - 6 months [3] For 6 months - 1 year [4] For more than one year [5]
4	Did you take any action to solve the problem?	Yes [0] No [1]	
	a. If no, why have you not taken any action? ( <i>circle all those appropriate</i> ) (go to question 13)	I believed the other party is right [0] It was not important [1] The problem disappeared on its own [2] It would take too much time [3] It would be too expensive [4] The process of solving the problem would make me too anxious [5]	I was afraid [6] I did not believe it would produce any change [7] I was advised not to take action [8] I did not know whom to approach [9] Other ( <i>specify</i> ) [10]
5	What action did you first take? ( <i>circle all those appropriate</i> )	I tried to reach an agreement with the other party [0] I looked for information on my own [1] I consulted family [2] I consulted a friend [3] I took it to the Police [4] Went to Local Court [5]	Went to Magistrates Court [6] Went to village elders [7] Went to village chief [8] Went to Town or Section Chief [9] Went to Paramount Chief [10] Went to District council [11] Went to Private Lawyer [12] Went to NGO [13] Went to paralegal [14] Went to other government agency [15] ( <i>name</i> )..... Other ( <i>specify</i> ) [16]

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6	Why did you choose this action?	I thought it would be quick [0] I knew it was not far to travel [1] I thought it would be cheap [2] I thought it would be fair [3] It was a private matter [4] I have respect for them [5] I knew they would support me [6]	I had used this solution before or knew someone who had used it [7] Such problems are always solved this way in my community [8] I had no choice [9] I didn't know where else to go [10] Other ( <i>specify</i> ) [10]	
7	Did this bring about a solution?	Yes [0]	No [1]	
8	Were you satisfied with the solution?	Yes [0]	No [1]	
9	If not, did you appeal or seek more help?	Yes[0]	No[1]	
10	Where did you go to appeal the solution or seek more help?	I took it to the Police [1] Went to Local Court [2] Went to Magistrates Court [3] Went to village elders [4] Went to village chief [5]	Went to Town or Section Chief [6] Went to Paramount Chief [7] Went to District council [8] Went to Private Lawyer [9] Went to NGO [10]	Went to paralegal [11] Went to other government agency [12] ( <i>name</i> )..... Other ( <i>specify</i> ) [13]
11	Were you satisfied with the outcome?	Yes [0]	No [1]	
	a. Please explain why satisfied or why not satisfied			

**Problem no. 3**

How many times in the last three years?.....

Please describe problem briefly.....  
 .....  
 .....

1	What is the impact of the problem on your everyday life?	No impact [0] Close to no impact [1] Impact in some aspects, no impact in others [2]	Significant impact [3] Very strong impact [4]
2	How important is it (or was it) for you to find a solution to this problem?	Not at all important [0] Important in some aspects, while not important in other aspects [2]	Rather important [3] Very important [4]

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3	Has your problem been solved by now?	Yes, completely [0] Yes, partially [1]	No, there is the same situation [2] It is difficult to answer [4]
	a. If solved, how long did your problem remain without a solution?	It was solved almost immediately [0] Remained for one week [1] For one month [2]	For 1 - 6 months [3] For 6 months - 1 year [4] For more than one year [5]
4	Did you take any action to solve the problem?	Yes [0] No [1]	
	a. If no, why have you not taken any action? ( <i>circle all those appropriate</i> ) (go to question 13)	I believed the other party is right [0] It was not important [1] The problem disappeared on its own [2] It would take too much time [3] It would be too expensive [4] The process of solving the problem would make me too anxious [5]	I was afraid [6] I did not believe it would produce any change [7] I was advised not to take action [8] I did not know whom to approach [9] Other ( <i>specify</i> ) [10]
5	What action did you first take? ( <i>circle all those appropriate</i> )	I tried to reach an agreement with the other party [0] I looked for information on my own [1] I consulted family [2]	I consulted a friend [3] I took it to the Police [4] Went to Local Court [5] Went to Magistrates Court [6] Went to village elders [7] Went to village chief [8] Went to Town or Section Chief [9] Went to Paramount Chief [10] Went to District council [11] Went to Private Lawyer [12] Went to NGO [13] Went to paralegal [14] Went to other government agency [15] ( <i>name</i> )..... Other ( <i>specify</i> ) [16]
6	Why did you choose this action?	I thought it would be quick [0] I knew it was not far to travel [1] I thought it would be cheap [2] I thought it would be fair [3] It was a private matter [4] I have respect for them [5]	I knew they would support me [6] I had used this solution before or knew someone who had used it [7] Such problems are always solved this way in my community [8] I had no choice [9] I didn't know where else to go [10] Other ( <i>specify</i> ) [10]
7	Did this bring about a solution?	Yes [0]	No [1]
8	Were you satisfied with the solution?	Yes [0]	No [1]
9	If not, did you appeal or seek more help?	Yes [0]	No [1]
10	Where did you go to appeal the solution or seek more help?	I took it to the Police [1] Went to Local Court [2]	Went to Town or Section Chief [6] Went to paralegal [11] Went to other government

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		Went to Magistrates Court [3] Went to village elders [4] Went to village chief [5]	Went to Paramount Chief [7] Went to District council [8] Went to Private Lawyer [9] Went to NGO [10]	agency [12] (name)..... Other (specify) [13]
11	Were you satisfied with the outcome?	Yes [0]	No [1]	
	a. Please explain why satisfied or why not satisfied			

### Section VI: Requests for assistance on justice issues

Before we leave, do you want us to come back to help with any of your current justice problems? Yes/ No

If yes, please explain the case (continue overleaf if necessary) .....

.....  
 .....

If yes, please write down: a contact telephone number if available.....

Tell all respondents about the location of the office and any mobile clinics that will be available locally. If they have a problem, advise the interviewee to come to the office. If the case sounds urgent, please consult with a seconded paralegal.

#### Thank you for participating in our survey!

Brief description of house (colour etc)/ landmarks (interviewer):.....

.....  
 .....

Please attach all extra sheets to this document.

Cross-checked by: ..... Date: \_\_/\_\_/\_\_

Data Entry:..... Date: \_\_/\_\_/\_\_